



# August Turner



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## Summary:

Business Intelligence Analyst with 7+ years of experience optimizing analytics workflows, building scalable data pipelines, and delivering high-impact reporting across large healthcare and operational datasets. Strong in SQL performance tuning, ETL development, semantic modeling, and enterprise BI platforms including Snowflake, OCI, Power BI, and Oracle Analytics Cloud. Adept at translating complex business rules into efficient data transformations, automating reporting processes, and partnering with cross-functional clinical, operational, and technical teams to drive data-informed decision-making.



## Work Experience

### Business Intelligence Analyst II



Health

August 2022 to Present

- **Data Architecture, ETL & Optimization**
  - Engineered enterprise-scale ETL pipelines migrating reporting sources from SQL Server → Snowflake/OCI, including rewriting large stored queries, optimizing joins, indexing strategies, and refactoring legacy logic for performance and maintainability.
  - Designed high-efficiency Snowflake views for multi-million-row datasets, reducing compute cost and improving query execution time used by downstream analytics and dashboards.
  - Built repeatable data ingestion frameworks for OAC/Power BI using staged models, incremental loads, and automated refresh pipelines.
- **Analytics Engineering & Semantic Modeling**
  - Rebuilt the full Power BI semantic model: normalized relationships, resolved many-to-many join issues, and redesigned measures and KPIs for accuracy and improved model performance.
  - Converted complex DAX → Oracle Logical SQL for use in OAC, validating logic through profiling, unit tests, and reconciliations.
- **Reporting & Dashboarding**
  - Delivered dashboards in OAC, and Power BI used by service operations teams to monitor SLA adherence, patient-impact metrics, recurrence trends, and operational throughput.
  - Implemented custom KPI measures (SLA/SLO, days outstanding, unresolved issue flags) to improve reliability and transparency in operational reporting.
- **Platform Administration & Performance**
  - Tuned slow-running reports by analyzing execution plans, optimizing Snowflake virtual warehouse usage, reducing data scans, and applying model-level performance improvements.
  - Managed BI environments: data security, patch cycles, dataset refresh orchestration, performance monitoring, and error-remediation.

### Technical Solution Analyst II



Health

November 2017 to August 2022

- **Kibana visualization dashboard:** Created data aggregation dashboard to track team KPIs and metrics. Providing insight and understanding into individual and team productivity trends. Telling a story through data analysis that is clearly and concisely conveyed to interested parties.
- **Enhance problem management and long term strategy efficacy:** by identifying common incident reports, determining resolution and creating SOP documentation for addressing issues.
- **Ad hoc SQL querying and report building:** in order to inform clients about workflow best practices, quality measure alignment and assessment. Thus identifying opportunities to improve patient care. As well as updating, maintaining and creating advanced SQL queries within a team repository.
- **Complex and technical troubleshooting:** investigations via back-end methods. Including capturing and reading log files and HL7/FHIR messages, querying databases, updating database fields, modifying sever properties, and compiling scripts.



## Education

### BS in Ecology & Evolutionary Biology

University of Colorado - Boulder, CO  
2011 to 2016



## Certificates

- **Google Business Intelligence Professional Certificate**
- **Codefinity Python from Zero to Hero**



## Projects

- **API Data Pipeline Project:** Built Python data pipeline to extract trade data from Coinbase and Robinhood API, transform and load into PostgreSQL
- **Gmail → PDF Automated Receipt Pipeline:** Developed a Python automation that uses Gmail API to pull receipts, parse metadata, generate PDFs, and store them in structured directories — effectively an automated ETL workflow.



## Skills

- SQL (Advanced Querying, Query Optimization)
- Python
- ETL / data pipelines
- Data modeling / semantic modeling
- BI Concepts (KPIs, Trend Analysis, Operational Insights)
- Data Migration
- Dashboard & data visualization (Power BI/OAC)